



(W34) MS NURSE AUDIT ON QUALITATIVE ASPECTS OF CARE

This poster explores the contribution which nurses make to the quality of patient care from the patient perspective

In the current political climate there is great debate regarding the cost and clinical effectiveness of Specialist Nurses as they need to prove their service is a valuable resource.

Purpose of the audit is

- To identify the quality of care provided by MS Specialist Nurses
- To identify if contact with MS Specialist Nurses is beneficial
- To identify which health care professional people with MS would prefer to contact regarding and MS concern

Method 9 MS nurse specialists from different regions throughout the UK sent 150 questionnaires to their last patient contacts.

The questionnaire comprised of 11 statements with tick boxes to strongly agree/ agree /disagree /strongly disagree with further space for patient's comments.

The statements included topics such as advice on symptoms, emotional support, and access to service, direct contact and management of condition.

Results each centre inserted their data onto an excel database which was then centrally co-ordinated to collate the results nationally.

The poster will identify current findings and key points from the data collated.

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Kerry Mutch, RGN, BSc, MSCN
Alison Bradford; Nikki Ward; Del Thomas Huseyin; Rhona Maclean; Sue Farmer; Kate Watkiss
UK MSSNA
Lower Lane
Fazakerley, Liverpool L9 7LJ
United Kingdom